Return Form

The products you wish to return **must not show signs of wearing**.

Step 1. Complete the return form below. We will receive your request and reply within 48 working hours. All fields are mandatory!

Completion date: Order number:

Nr.	Article Name	Quantity	Price	Amount paid

Reason for return request (please tick)	**X**
The delivered product does not conform to the requested specifications	
I did not order this product, a product other than the one ordered was delivered	
Defective product within the warranty period	
Product damaged during transport (please attach courier report)	
Other reasons/remarks: ……	

Bank account for returning the money (IBAN):.....

You can contact us exclusively at adamsport@adamsport.store for more information about the refund procedure, if the information below is unclear or you have questions.

Step 2: The product must be returned in the original packaging and wrapped in a sleeve, plastic wrap or bag.

We offer you only one way to send your package, you can choose any courier company and support the cost of transport (by paying the shipping fee).
Please, do NOT return your packages through the Post.

You will need to send the package to the address:

Adam Sport s.r.o.
Bystrická cesta 5649/4B
034 01
Ružomberok
Slovakia

3. Return/exchange costs:

We will not support shipping charges (tour/return, national and international), in case you want to exchange the product for another model/colour/size, because you changed your mind about the model you chose or you want to return the product and get your money back.

IMPORTANT!!! PARCELS SENT BY POST WILL NOT BE COLLECTED. No refunds will be made by courier or Post Office.

Reasons for refusing returned packages:

* damaged packaging;
* improper packaging of the product;
* wear marks/damaged products;
* sending parcels with refund (shipping charges or value of the product received).

*** the purchased product is part of the "stock clearance" category and the buyer has benefited from a reduced price for it.**

Please note that all returned packages are checked manually in front of the cameras. In case the products are not in conformity (worn products, other products in boxes) we reserve the right to refuse payment.

Client Signature: Date: